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**From:** Huggins, William [William.Huggins@wv.gov]  
**Sent:** 8/10/2018 4:48:00 PM  
**To:** Matlock, Dennis [Matlock.Dennis@epa.gov]  
**Subject:** FW: PCE letter to customers

**From:** Josh Billiter [mailto:josh.billiter.padencity@gmail.com]  
**Sent:** Thursday, August 9, 2018 2:44 PM  
**To:** Huggins, William <William.Huggins@wv.gov>  
**Subject:** Fwd: PCE letter to customers

----- Forwarded message -----

**From:** **Smith, Bob A** <Bob.A.Smith@wv.gov>  
**Date:** Tue, Sep 26, 2017 at 10:38 AM  
**Subject:** RE: PCE letter to customers  
**To:** Josh Billiter <josh.billiter.padencity@gmail.com>

ok

**From:** Josh Billiter [mailto:josh.billiter.padencity@gmail.com]  
**Sent:** Tuesday, September 26, 2017 10:37 AM

**To:** Smith, Bob A <Bob.A.Smith@wv.gov>  
**Subject:** Re: PCE letter to customers

There has been a contaminate found in our water source. We have taken the proper steps to protect our customers from this contaminate. Information is available at the Utility Office located at the City Building.

This is the statement on the Utility Bill we will be using.

We will then have information available for anyone concerned with it.

On Tue, Sep 26, 2017 at 7:48 AM, Smith, Bob A <Bob.A.Smith@wv.gov> wrote:

Thanks

**From:** Josh Billiter [mailto:[josh.billiter.padencity@gmail.com](mailto:josh.billiter.padencity@gmail.com)]  
**Sent:** Tuesday, September 26, 2017 7:47 AM  
**To:** Smith, Bob A <[Bob.A.Smith@wv.gov](mailto:Bob.A.Smith@wv.gov)>  
**Subject:** Re: PCE letter to customers

A statement placed on the water bill, and letter is made available at the city building/ water office. I was directed to this by Rhonda Savilla, which she told me that the Compliance and Enforcement Head stated that they wished we would not go public and possibly cause a panic, I contacted Micheal Towle from the EPA to get his view, and this was his response:

At this time, I would suggest the following:

1. The City inform the public as it would be otherwise be required with respect to water delivery to customers. If the levels or activities require notification, then such should be made. If the delivered water meets all standards, then such notification is not likely required.
2. From my perspective, it is always helpful to keep the public informed. But, there is a difficult balance between information intending to be helpful and information that simply causes concern. You'll have to ask whether the level of difficulty addressing the issue right now and dealing with the concern now is more or less complicated than explaining later on why the public wasn't informed sooner. I have seen both approaches work and fail. Very tough call. You may know the community and officials better than most. It'll need to be relayed sooner or later, especially if we start to investigate sources of contamination.
3. You may have more control of the message now than later. Your message is a good one. You have found a threat. You are taking steps to deal with it. Your system has equipment in place to insure that the delivered water is safe. You are being proactive to investigate and insure that the problem does not worsen. You have sought assistance in that matter.
4. there is an insufficient amount of information available to provide about "what is going on".
5. We can help craft a message about the PCE if you want. We have access to professionals that deal with this all the time. We have worked these kinds of issues elsewhere.

This may not be helpful for you, but these are thoughts that cross my mind. Please let us know if we can help. Good luck.

We have a council meeting on October 2nd, and I will address this issue with my water board and council. I will be in contact as soon this has been discussed and decide the direction the city wishes to go.

Thanks,

Josh Billiter

Public Works Director

On Mon, Sep 25, 2017 at 2:22 PM, Smith, Bob A <[Bob.A.Smith@wv.gov](mailto:Bob.A.Smith@wv.gov)> wrote:

I was under the impression that the letter was mailed.

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**From:** Lew Baker [<mailto:lewbaker@wvrwa.org>]

**Sent:** Monday, September 25, 2017 11:30 AM

**To:** 'Josh Billiter' <[josh.billiter.padencity@gmail.com](mailto:josh.billiter.padencity@gmail.com)>; Smith, Bob A <[Bob.A.Smith@wv.gov](mailto:Bob.A.Smith@wv.gov)>; Barnhart, Karen L <[Karen.L.Barnhart@wv.gov](mailto:Karen.L.Barnhart@wv.gov)>; [joeldavis2013@hotmail.com](mailto:joeldavis2013@hotmail.com); Savilla, Ronda Y <[Ronda.Y.Savilla@wv.gov](mailto:Ronda.Y.Savilla@wv.gov)>

**Subject:** RE: PCE letter to customers

Josh and others;

Paden City apparently hasn't informed their customers about PCE yet. Please let me know why there has been a hold-up.

Perhaps there was concern regarding the PCE concentration which represents one in a million risk of cancer, from ASTDR. I apologize for not sending a link to that. I am looking for it, and will send when I locate it. In the meantime, I have attached a similar risk value from USEPA, which they rounded off at 20 ppb PCE in drinking water if consumed at that level for a life time. (See page 22 of the attached file.)

Perhaps the letter could be revised to say "And, according to USEPA, someone's odds of getting cancer from PCE in their drinking water would increase by one in one million if they consumed 20 ppb PCE over a lifetime."

If this was the only hold-up, please make the change and inform the public of the PCE. If there was some other concern, please let me know.

Lewis Baker

WV Rural Water Association

304 638-9883

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**From:** Josh Billiter [<mailto:josh.billiter.padencity@gmail.com>]

**Sent:** Thursday, September 14, 2017 7:24 AM

**To:** [Bob.A.Smith@wv.gov](mailto:Bob.A.Smith@wv.gov); Barnhart, Karen L; [joeldavis2013@hotmail.com](mailto:joeldavis2013@hotmail.com); Lewis Baker; [Ronda.Y.Savilla@wv.gov](mailto:Ronda.Y.Savilla@wv.gov)

**Subject:** PCE letter to customers

This is the letter that we will be sending out on Friday the 15th.

Josh Billiter

Paden City

Chief Water Operator

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Josh Billiter  
Public Works Director  
City of Paden City  
Office 304-337-8240  
Cell 304-771-6968